# GOVERNMENT OF INDIA
# HEALTH AND FAMILY WELFARE
# LOK SABHA

UNSTARRED QUESTION NO:379
ANSWERED ON:20.11.2002
STUDY BY IIPA OF CGHS SERVICES
ANANTA NAYAK;NEDURUMALLI JANARDHANA REDDY

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

(a) whether the Indian Institute of Public Administration has conducted a study sponsored by the Government which have revealed several lacunae in the Health Services offered under the Central Government Health Scheme (CGHS);

(b) if so, the details thereof;

(c) the results of the study have been analysed by the Government; and

(d) if so, the steps taken/proposed to be taken to monitor the services in the CGHS Dispensaries?

## Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a)to(d): The information is given at Annexure - `A`.

Annexure-`A`

(a)&(b): Yes Sir, the Govt. had got an evaluation study of the CGHS done through Indian Institute of Public Administration, New Delhi. The broad conclusions of the study are as under:-

(1) CGHS Coverage

(i) CGHS is a preferred scheme by the beneficiaries because of their faith in it and also alternative facilities are expensive.

(ii) CGHS facilities to Ex-Vice President, Ex-Governors, Members and Ex-Members of Parliament should not be part of CGHS budget. Serving/Retd. Employees of autonomous bodies should be extended CGHS facilities.

(2) Introduction of Health Card with a photograph for every CGHS beneficiary.

(3) CGHS should make its own purchases without depending upon Medical Stores Organisation, Dte.GHS for procuring the right quality of the medicines at the right time and suggested the following:-

(i) Rational and comprehensive formulary.

(ii) 100% procurement and supply by the CGHS Medical Store Depots.

(iii) Specialist prescriptions be restricted largely to formulary drugs.

(iv) Although the authorised local chemists appointed by the CGHS are giving discounts on the Maximum Retail Price, it will still be economical for the CGHS to purchase drugs at Govt. approved rates.

(4) Developing of Computerized Integrated Information System for CGHS in order to simplify administrative procedures.

(5) Human Resource Development

Development of an integrated Continued Medical Education (CME) and training programmes for Doctors and different categories of Staff in the CGHS.

(c)&(d): Improvement of the various services provided in CGHS dispensaries is an ongoing process and the various suggestions

given in the above report of IIPA are being examined.